

To: Joel Smith[Joel.Smith@Hilton.com]
Cc: Lyndsey Nguyen (Nguyen.Lyndsey@epa.gov)[Nguyen.Lyndsey@epa.gov]
From: Daly, Eric
Sent: Wed 11/30/2016 5:43:07 PM
Subject: Your receipt from HAMPTON INN - NIAGARA FALLS - visit us again soon

Thanks so much Joel. My coworker, Lyndsey Kelly Nguyen, also should have the same rates. I am not sure if her bill was corrected as well. I have copied her to this email.

Thanks again.

Eric

-----Original Message-----

From: Joel Smith [mailto:Joel.Smith@Hilton.com]
Sent: Wednesday, November 30, 2016 10:40 AM
To: Daly, Eric <Daly.Eric@epa.gov>
Subject: RE: Your receipt from HAMPTON INN - NIAGARA FALLS - visit us again soon

I am terribly sorry for this mess. The correct receipt is attached with the original rate quoted of \$91. On the receipt you will see two payments for \$588.60 and one payment for \$98.10. Then at the bottom are credits of \$71.00, \$14.20, and \$7.10. This added together comes to \$1,183.00 which is the 13 nights at \$91 per night. Once again I apologize for the confusion. I have requested 5,000 Hhonors points to be added to your account to make up for the inconvenience. You will see these points in your account within 2 weeks from now. If you have any other questions please let me know.

Joel Smith
Hotel Manager
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joel.smith@hilton.com

From: Daly, Eric [Daly.Eric@epa.gov]
Sent: Wednesday, November 30, 2016 10:14 AM
To: IAGNY Hampton; Joel Smith
Subject: Your receipt from HAMPTON INN - NIAGARA FALLS - visit us again soon

Good Morning:

I am not sure I understand the bill I just received. I should be receiving a credit of \$92.3 (13 nights with a \$7.10 credit for each night). Instead I see the weekdays changed to \$91, the weekends staying the same rate of \$98.10 and an additional charge of \$71 on 11/21/2016?

From: Daly, Eric
Sent: Wednesday, November 30, 2016 9:53 AM
To: 'joel.smith@hilton.com' <joel.smith@hilton.com>
Subject: USEPA Hotel Bill

Good Morning Joel:

I stayed at your hotel this month for a Federal work trip. I will return this Sunday. I was told I would receive the government rate when I booked the last stay. The government rate is \$91. I was told to

confirm when I checked in. I did and the paperwork I signed had \$91 as the rate. When I checked out my rate was \$98. Bill attached. I was told the person at the desk could not view the file and a manager would have to contact me to correct. I have not received that communication/ revised bill and need to process my travel voucher. Please advise.

Regards,

Eric M. Daly
On-Scene Coordinator/Radiological Response Specialist US Environmental Protection Agency- Region II
ERRD/RPB/PPS
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908-420-1707

"We must, indeed, all hang together, or assuredly we shall all hang separately", Benjamin Franklin

-----Original Message-----

From: IAGNY_HAMPTON@HILTON.COM [mailto:IAGNY_HAMPTON@HILTON.COM]

Sent: Wednesday, November 30, 2016 10:04 AM

To: Daly, Eric <Daly.Eric@epa.gov>

Subject: Your receipt from HAMPTON INN - NIAGARA FALLS - visit us again soon

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